wifinity

Your quick onboarding guide

1 The first time you use the WiFi, connect to **'Wifinity onboarding'*

* Visit **https://hotspot.wifinity.com** if it doesn't open in your browser

2 Pick the best value package for you.

3 After you've set up your account we'll email and text your secure password. You need to change over to the **'Wifinity Home Network'** WiFi signal and log in.

Top Tips

Faster speeds

Connecting to the **Wifinity Home Network** WiFi signal gives you the best possible speeds. If you don't switch over you will be on a much slower network.

Connecting devices

To connect devices, troubleshoot and more visit:
wifinity.co.uk/support

Still not able to connect?

You may beed to turn off your Private Mac Address. go to your WiFi settings, click on **(i)** next to the **'Wifinity'** network and turn off the **'Private Wi-fi Address'.**

Contacting Customer Support

support@wifinity.co.uk
020 8090 1290

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